# NOTICE OF NON-DISCRIMINATION

WVU Physicians of Charleston (WVUPC), a provider of healthcare services and a Covered Entity under HIPAA, complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. WVUPC does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

WVUPC Provides:

- Free aids and services to people with disabilities to communicate effectively with us;
- Qualified sign language interpreting service;
- Written information in other formats (large print, verbal);
- Free language services to people whose primary language is not English; and
- Qualified language interpreting service.

If you need these services, notify any staff member for assistance.

If you believe that WVUPC has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with Stephanie Bowen, Privacy Officer WVUPCompliance@hsc.wvu.edu (304) 347-1233. You can file a grievance in person or by email. If you need help filing a grievance, we can provide resources to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, DC 20201

1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html

**Language Assistance Services**

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-304-347-1233.

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-304-347-1233。

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-304-347-1233.

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-304-347-1233.

ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 1-304-347-1233

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-304-347-1233.

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注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。1-304-347-1233, まで、お電話にてご連絡ください。

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-304-347-1233.

ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 1-304-347-1233.

[illegible] 1-304-347-1233.

[illegible] 1-304-347-1233 ]

تماس بگیرید.1-304-347-1233 **توجه**: اگر به زبان فارسی گفتگو می کنید، تسهیلات زبانی بصورت رایگان برای شما فراهم می باشد. با

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-304-347-1233.

کری .1-304-347-1233 خبردار :اگر آپ اردو بولتے ہیں، تو آپ کو زبان کی مدد کی خدمات مفت میں دستیاب ہیں ۔ کال